



COUNCIL OVERVIEW AND SCRUTINY COMMITTEE  
1 February 2013

**2012/13 QUARTER THREE BUSINESS REPORT**

**Purpose of the report:** Scrutiny of Services and Budgets / Performance Management.

The Quarter Three Cabinet Business Report, to be received by the Cabinet on 5 February 2013, is provided to support the Council Overview and Scrutiny Committee in its performance, finance and risk monitoring role (for all Council services), enabling them to discuss and identify specific and relevant issues for further discussion at relevant Select Committees.

**Introduction/Background:**

1. Each quarter, the Cabinet receives a Quarterly Business Report (attached) setting out the progress the Council has made in delivering the One County One Team Corporate Strategy 2012-2017.
2. The 2012/13 Quarter Three report includes Council-wide results on customer feedback, finance, workforce and performance, the progress reports of the One County One Team People Strategy 2012/17 and the One County One Team Fairness and Respect Strategy 2012/17 and the January 2013 Leadership Risk Register.
3. To support the Committee to fulfil its performance, finance and risk monitoring role the Committee has asked to receive the same Business Report information as the Cabinet. To ensure that questions can be raised in a timely manner, the report will be considered at the first meeting following the consideration by the Cabinet.
4. The information within the report will enable the Committee to scrutinise the Council's performance, finance and risks and refer detailed questions to the appropriate Select Committee.

**Recommendations:**

5. The Committee is asked to comment on the Quarter Three Business Report and make any recommendations as appropriate.

<b>Next steps:</b>
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- The Committee refers any agreed issues or questions relating to specific elements of the Business Report to relevant Select Committees for discussion.

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**Sources/background papers:**

- Surrey Residents Survey results
- One County, One Team Corporate Strategy 2012/17
- Directorate Strategies and Business Plans 2011/15
- One County, One Team: Fairness and Respect Strategy 2012/17
- One County, One Team: People Strategy 2012/17